

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|--------|---|-----------------|------------------|---------|------------------|
| L1 | 13 | (agent near5 (voice or (high near2 priority))) near7 ((send or sending or allow or allowing or rout \$ or routing) near6 (fax or facsimile or email)) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:11 |
| L2 | 1 | "5592542".pn. | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:14 |
| L3 | 7560 | rout\$ near5 priority | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:17 |
| L4 | 37524 | ACD or ((call or contact or service) adj center) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:18 |
| L5 | 596 | 3 and 4 | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:18 |
| L6 | 404653 | voice or fax or "e-mail" or facsimile | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:19 |
| L7 | 533 | 5 and 6 | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:19 |
| L8 | 9644 | voice near5 ((high near2 priority) or (real adj time)) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:20 |
| L9 | 9644 | voice near5 ((high near2 priority) or (real adj time)) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:23 |
| L10 | 87 | 7 and 8 | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:23 |

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|-----|-------|--|-----------------|----|----|------------------|
| L11 | 13 | (agent near5 (voice)) near7 ((send or sending or allow or allowing or rout \$ or routing) near6 (fax or facsimile or email)) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:30 |
| L12 | 95 | (agent near5 (voice)) near7 (fax or facsimile or email) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:30 |
| L13 | 11448 | (allow or allowing or rout \$ or routing) near6 (fax or facsimile or email) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:39 |
| L14 | 345 | (deny or denying or preven\$ or prohibit\$) near5 (voice near3 call) | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:42 |
| L15 | 43 | 13 and 14 | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:42 |
| L16 | 4 | 15 and 4 | US-PGPUB; USPAT | OR | ON | 2008/12/01 22:42 |

12/ 1/ 08 10:44:51 PM

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\ 09474422.wsp